

ART SOCIETY WINCHESTER

NORFOLK HOLIDAY

SUNDAY 5th- THURSDAY 9th MAY 2024

BOOKING FORM / ONE PER ROOM

Name(s).....

Address.....

.....

Tel.....Email.....

TRAVEL INSURANCE

See Note 3 & Reverse Side

ROOM TYPE

* Double/Twin

☐

* Twin

☐

* Single (see right)

☐

PAYMENT METHOD

Please tick the box if you would prefer to pay by bank transfer rather than sending a cheque

☐

NATIONAL TRUST

Please tick the box if you are a member.

☐

ANY SPECIAL REQUIREMENTS?

Eg. Dietary needs, a room near the lift
(please give details)

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PLEASE NOTE

1) **The cost of the holiday is £625 per person.** Bookings will be taken on a first come, first serve basis - but your booking will only be confirmed when the club receives your deposit. Please be aware that it would greatly help the organisation of the holiday if you do not delay booking.

2) **Deposits** - Please give your completed booking form and a deposit cheque for £125 per person to Pat Harris at Emsbrook, Milnthorpe Lane, Winchester SO22 4NP Please make your cheque payable to Mitchellwood Travel Ltd. If you would prefer to pay by bank transfer, please tick the box on the left hand side and we will send you with the appropriate bank details.

3) Although we recommend taking out **travel insurance**, and with our overseas holidays we make having adequate travel insurance in place is a condition of travel, but with this being a UK holiday the choice is yours. The main purpose of travel insurance for this tour would be to cover the risk of you having to cancel your holiday, or if for some reason you missed the departure.

4) **Single room supplement** - The amount will depend on the number. The hotel has given us 4 singles free of any supplement, so the cost of the £35 per night single supplement that applies to the singles over and above the first 4 singles, will be divided by all the singles. For example, if we have 8 singles, we pay for 4 single supplements. That's 4 x £35 x 4 nights = £560. Divide this by 8 and the single supplement works out at £70 per person. The maximum number of singles is 10, but to help out, we are limiting the maximum single supplement to £80. Any single supplement will be added to your final balance invoice.

5) **National Trust** - Entrance is not included. Please tick if you are a member as members enjoy free entry. Non-members will have the cost of entrance added to their final balance invoice. For the record, the combined cost of entry to Blickling Hall and Oxburgh Hall is between £25 - £30. Sheringham Park is an open site and no entry costs apply.

6) **Final balance invoice** - These will be sent out in mid-January for payment by the 5th February 2024.

7) **Joining instructions & luggage labels** will be sent out in Mid-April 2024

8) If you have any **questions** please call or email Pat Harris:-

Tel. 01962 620979 / Email - patlunn.harris@ntlworld.com

MITCHELLWOOD GROUP TRAVEL

6 LANGTONS COURT, ALRESFORD,
HANTS SO24 9UE

Tel. 01962 735747

Email - mitchellwoodgroup@btconnect.com

TRAVEL INSURANCE

IMPORTANT - Mitchellwood has relinquished its status as an 'insurance agent' and instead has become what's called a 'passive provider'. Our customers can still insure themselves with Towergate as Mitchellwood will provide a website address or telephone number that the customer contacts direct. If you would like us to do that, simply ring or email us for details.

However, will also suggest that passengers look into obtaining their own insurance via someone like Saga, the Post Office, their local travel agent or online.

In brief, Towergate has woken up to the fact that for many years it has been losing thousands of pounds annually insuring our passengers. When we started working with Towergate, 30 years ago, the average age of our customers was probably somewhere between 40-50, now it's between 70-80 and, as you can imagine, this fact has resulted in a disproportional number of claims made by our customers.

Against this background, our remaining as an 'agent' would have meant us either watering down the policy conditions, or levying a premium that would have made insurance purchased through us significantly higher than the market average.

PROTECTION FOR THE TRAVEL CONSUMER

The Package Travel Directive of 2018 makes it a legal requirement that all tour companies provide their customers with protection against their financial failure.

There are three ways a tour operator can do this: membership of a bonding organisation like Abta, the use of a trust account overseen by a trusted intermediary (normally but not always an accountant or solicitor) or Mitchellwood's method whereby we purchase Financial Failure Insurance for our passengers.

This insurance protects our passengers against our financial failure, and will either obtain full refunds for everyone of all monies paid (excluding travel insurance) or, if you are actually away on a trip, will allow you to finish your holiday and be returned to you point of origin.

The insurance is arranged by Towergate Chapman Stevens through the Evolution Insurance Company PLC. Your group leader will have the full details, including how to make a claim, although of course, we are not envisaging you ever having to make one.